



ELM SITE SERVICES
PROJECT DATASHEET

King's Cross Station - LNER First Class Lounge Refurbishment

LNER · King's Cross Station · Rail



CLIENT
LNER

SECTOR
Rail

PERIOD
Seven-week station closure

LOCATION
King's Cross Station

TYPE
Refurbishment / fit-out

STATUS
Completed



OVERVIEW

Elm Site Services Ltd (ESSL) was appointed following a competitive tender process to deliver the complete refurbishment of the LNER First Class Lounge at King's Cross Station. Working within a busy operational railway environment, the entire refurbishment was delivered within a seven-week closure period, allowing the lounge to reopen as scheduled.

SCOPE OF WORKS

- Full internal strip-out and removal of existing fixtures and fittings
- Alterations to non-structural walls and internal layouts
- Mechanical and electrical upgrades, including replacement air-conditioning
- New general and monitored emergency lighting
- Public address and ambient speaker systems
- New ceilings and acoustic improvements
- Extensive plastering, redecoration and designer wall finishes
- New kitchen and food preparation facilities
- Bespoke reception desk and fitted furniture
- New fixed and movable passenger seating
- Repair and redecoration of heritage-protected timberwork
- Relocation and integration of passenger information screens
- Security system alterations and upgrades

CONSTRAINT

Busy operational railway environment and a seven-week closure. After commencement, surveys identified that the existing air-conditioning and emergency lighting systems had reached the end of their serviceable life and required replacement.

APPROACH

Additional design, procurement and installation were coordinated within the existing programme so the upgrades did not affect the planned reopening date. Network Rail station maintenance contractors undertook alterations to safety-critical services and upgrades to station security systems.

OUTCOME

A modern, comfortable and highly functional First Class passenger facility, combining contemporary finishes and technology with carefully preserved heritage features. Delivered within the seven-week closure, including additional building-services upgrades. Successful grand opening and positive feedback from passengers, travel experts, Network Rail and other Train Operating Companies.

INTERIOR TRANSFORMATION

The refurbishment transformed the existing heritage-inspired interior into a contemporary First Class environment, while retaining and enhancing important features associated with the historic station. New ceilings improved acoustic performance and created distinct zones without physical segregation. Heritage-protected timberwork was repaired and redecorated.

PASSENGER FACILITIES

A completely new kitchen was installed with integrated appliances, increased food preparation facilities and bespoke under-counter storage for catering trolleys. Bespoke banquette seating, soft seating, tables and chairs provide a variety of environments for relaxing, dining and working. A bespoke reception desk accommodates new technology and control systems, with improved ergonomics and accessibility.



LIGHTING, AUDIO AND TECHNOLOGY

A new contemporary lighting scheme incorporates a monitored emergency lighting system. Public address and ambient speaker systems provide passenger announcements and background music, with centralised controls at the reception desk.



PROJECT PHOTOGRAPHY





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